



Committed to Helping People Get Well

Your Partner in Optimizing Care



Long-Term Care | Skilled Nursing | Assisted Living | Hospice | Day Programs | Behavioral Health





Vibrant Care Pharmacy was built on the belief

that partnerships between the patient, care provider, and pharmacy are the foundation to effective and robust treatment. While many pharmacies can provide you with medications, Vibrant Care Pharmacy provides you with round-the-clock exceptional service, commitment and expertise to ensure dynamic health.

At Vibrant Care Pharmacy, we believe integrated partnerships between our pharmacy, facilities, providers, case managers, and patients can:

- **Empower Partners to Reduce Costs & Increase Efficiency**
- **Enhance Efficacy & Compliance**
- **Optimize Treatment and Health**
- **Create Trusting Relationships to Support Long-Term Care**



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SERVICE We know treatment and long-term care aren't restricted to 9-5 hours. With 24/7 access to pharmacy support, we are available at all hours for your convenience and patient care. We believe in combining patient education, secure online pharmacy portal access, and best in class service to increase your access to cost-effective and efficient pharmacy management services.



COMMITMENT We develop collaborative partnerships and relationships built on integrity, common purpose, and ethical business practices to support the long-term care of patients and your facilities and practices needs. We provide continuous education and training to facilities and providers to ensure your staff are up-to-date on medicinal, regulatory, and pharmaceutical best practices.



EXPERTISE Vibrant Care Pharmacy is staffed with highly trained pharmacists, technicians, licensed facility administrators, and medical professionals dedicated to providing care and support to patients, their caregivers, and providers.

“I have worked with Vibrant Care Pharmacy for over 25 years and I recommend them 100%. They always deliver whatever I need, whenever I need it, at all hours. They truly help people.”

*~ Linda, Administrator
New Horizon Living Facility*



Rxsend – Vibrant Care Pharmacy's secure online pharmacy portal

provides facilities, providers, clinicians and caregivers with secure & instant online access to our pharmacy services including patient profiles, refills, order status, medication interactions, management reports, billing information and much more.

The Rxsend online portal enables our partners and providers to share medical data reliably, efficiently, and seamlessly to increase efficacy, information sharing, and ensure optimal patient health.



Access at your fingertips:

- HIPAA compliant communications with pharmacy
- Refill existing prescriptions
- Log and print e-MARs & LIC 622 forms
- Check drug interactions
- Verify compliance charts
- Access real-time patient profile updates & information
- Check medication order status
- Monitor patient prescription histories
- Access pending charges and historical statements
- View customizable billing reports
- Check resident reports and historical information
- Many more customizable features



Technology Solutions for 21st Century Care





Managing medications for Long-Term Care patients occupies a significant portion of every day. Vibrant Care's Adherence Packaging increases Med-Pass efficiency – freeing up your staff and facility's time.

Vibrant Care's unit and multi-dose Adherence Packaging and complementary patient education programs, provide a significant positive impact on medication adherence and clinical outcomes, while reducing costly errors and empowering patients to comply with treatment.

Adherence packaging clearly organizes multiple medications in an easy-to-follow format that provides instant visual reinforcement of what to take and when.

Benefits you can see and feel

- Reduce Staff Time Required to Organize, Pass and Manage Med-Pass
- Increase Safety and Adherence
- Reduce Costly Medication Errors
- Reduce Medication Waste
- Tighten Inventory Management
- Reduce Receiving & Cart Loading Time
- Standard & Customizable Labeling



“The packaging saves our staff time, helps with medication management and makes it easier to accurately administer medications for our patients.”

~ Irene, Owner
Better Living Assistance Living

Simplify Medication Management

UNIT OR MULTI-DOSE PERFORATED BLISTER CARD

The unit or multi-dose perforated blister card has individual compartments that are easily separated from the main package. These individual compartments produce a small and tamper-evident container for on the go patients. Patients and facility staff can remove either a single med pass or take an entire day with them.

STRIP PACKAGING

Easy to use unit or multi-dose strip packaging has transparent individual sealed packets that provide both a visual and text description to verify accurate medication.

MED SYNCHRONIZATION

We know your time is valuable and many patients are on multiple prescriptions. Vibrant Care Pharmacy uses Med Synchronization so that the provider only receives one refill request to review for all the patient's medications at a time instead of individual refill requests for each medication in the regimen.



*Reimbursement & Authorization
Approval Expertise*

Vibrant Care Pharmacy has experience with payers of all kinds, including **Medicaid, Medicare & others.** **By navigating the complexities of reimbursement,**

we help partners **save time, manage medication** and **lower administrative costs.**



At Vibrant Care Pharmacy we are experts on prior authorization and have proven to be successful at getting our patients their medication. We work alongside providers to make sure they have all necessary labs, clinical information, and other documentation to get their patient access to the appropriate medications.

“Vibrant Care works tirelessly, effectively, and innovatively to obtain treatment authorizations. Their attention to detail, consistency, follow-through, and ability to navigate complex reimbursement bureaucracy with the highest of ethical standards are an invaluable resource to me, my patients, and my practice.”

~ Dr. Ralph Peterson, M.D.



Behavioral Health Expertise

Our pharmacists are experts in how medications are effectively used to treat behavioral conditions and assist with drug monitoring, pharmacotherapy recommendations and the design of drug treatment plans.

Providers can consult with the pharmacist at any time during the treatment process to receive advice on psychiatric drugs, doses, side effects and outcomes.

“With a caseload of 170 patients with severe mental illness who require very complicated and frequently changing medication regimens, we’ve relied on Vibrant Care as our sole pharmacy for the past 10 years. They never cease to provide high quality, ethical, and reliable services. They have always been available and sensitive to the needs involved in the care of this most difficult patient population. I recommend them without reservation.”

~ R. Sheldon Jones, M.D.
STARS and STRIDES

Vibrant Care Pharmacy offers these unique services:



- Clozapine monitoring
- Med Synchronization
- Long Acting Injectables Center
- Unit & Multi-dose Adherence Packaging
- Online Secure Pharmacy Portal
- Online Ordering and Refills
- Real-time MARS printed
- Pharmacist Consultations
- Manage and monitor medical records
- Review and Reconcile Drug Regimens
- Transitional Care Assistance
- Consult with physicians and patients on potential drug side effects and interactions
- Authorization & Reimbursement Completion and Support
- Compliance & Adherence solutions
- Counsel and educate patients in the use of psychiatric drugs



Working together to provide expert care for partners & patients.



“We have been with Vibrant Care for many years. Our previous pharmacy caused our facility huge headaches with late deliveries, mixed up or confusing medication, and bad communication. Switching to Vibrant Care has been such a relief. They are very organized, go above and beyond in service to our facility, and we never have problems getting the medication we need, when we need it. The online portal is very convenient and very easy to use. We use the online portal to print MARs, Lic 622 forms, and I can go online and simply reorder the medications I need, which saves me and my staff a ton of time. Vibrant Care’s adherence packaging makes our med-pass so much simpler, time efficient, and accurate, and has increased our ability to administer our residents medication in an easy to use and organized way.”

~ Daniel, Owner
Mariner House Assisted Living Facility

“I’ve worked with Vibrant Care Pharmacy for 16 years and really appreciate their great service. No other pharmacy provides such consistent, reliable, and helpful service. Not only do they always deliver on time and when we need, but they contact doctors on our behalf, are proactive about getting refills reordered, and take action to make our lives simpler, which takes the stress off us. The adherence packaging helps our residents manage their medication, and increases their compliance to their treatment programs.”

~ Candy, Owner
Arsola’s House Independent Living

“I first began working with members of the Vibrant Care team around 1995. Over the years I have had the pleasure of watching the team grow in size and scope while maintaining the highest quality of services. The Vibrant Care team is quick to respond to the needs of its customers, irrespective of whether such needs are seen or unforeseen. I highly recommend Vibrant Care for your pharmacy needs.”

~ Dr. Ernest Bonner, M.D.

“We have been with Vibrant Care Pharmacy for over 6 years, since we first started in this industry. We are loyal to Vibrant Care Pharmacy because they are so consistent and flexible with deliveries. We can count on them in any emergency and for deliveries at all times we need, including the middle of the night. The adherence packaging is a great service, and saves our facility time and money by avoiding errors and waste.”

~ Alicia, Owner
Home Independence Facility

“I’ve worked with Vibrant Care Pharmacy for 35 years and feel like they are family, not just a vendor. Our experience with the pharmacy is great – they follow through, get it done, and deliver whenever we need. I love the convenience of Saturday delivery and the online portal MARs and refills are very efficient and user friendly. The change order notification for new medications is really helpful.

The adherence packaging simplifies our med-pass, cuts down on the time, and reduces the chances of making a mistake. The pictures of residents and their medications makes it so much easier to accurately dispense the medication.

We’ve tried other pharmacies and they just don’t work with us the way Vibrant Care does. We make sure to refer Vibrant Care Pharmacy to other facilities and Day programs. They are always competitively priced, and work with us on invoicing and payment, never letting invoicing delay medication delivery.”

~ Yvonne Chambers, Owner
Chambers Residential Care Home Inc.

“I have nothing but wonderful things to say about Vibrant Care Pharmacy. They are always a step ahead in providing service, solutions for problems with reimbursement and medication questions, and proactive in getting me forms I can use, contacting the doctor on our patient’s behalf and following through so nothing gets lost or delayed. Beyond their incredible service they are sincerely kind and sweet people who truly care for their clients and their patients. They have helped me navigate some of the confusing licensing requirements, and provided me with templates and forms that save me time. Their special adherence packaging is so easy to follow and use, and helps our patients comply with their treatment.”

~ Maria, Owner
Quality Living Assisted Living Facility

“Vibrant Care Pharmacy’s on-site injectables center adds flexibility to both my and my patients schedules, and ensures treatment is not interrupted. Their adherence packaging makes it much easier for our patients to administer their medications, and their customer service level is excellent. When I need something, I can trust Vibrant Care to deliver.”

~ Dr. Mansoor
Stars Community



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